

	<i>QUALITY MANAGEMENT POLICY</i>	<i>РКСУ Приложение 3</i>
		<i>Стр. 1 от 2</i>
		<i>01.10.2020 г.</i>
		<i>Ревизия: 0</i>

The Management of GOTMAR EOOD, together with its employees, declares its commitment and responsibility for the development of the quality of the manufactured and marketed products.

Competitive business conditions and ever-increasing customer demands require our commitment and focus on the production of high quality, safe and legal products, and care for the continuous improvement of production processes in order to meet the needs of dynamic markets and customers.

In its activity, GOTMAR Ltd. strictly follows these company ideals and values, putting the quality of the products as a priority, creating effective and flexible solutions in the interest of its customers. We achieve this by:

- We meet the high requirements and expectations of our customers and markets, while striving to continuously improve the efficiency of the quality system;
- We research and apply best practices in the field of design, production and quality control;
- We approach each client and their needs individually;
- In order to be competitive, we offer optimal solutions, short lead times and competitive prices for the market;
- Risk management and the use of opportunities are the basis for achieving better results and preventing negative consequences;
- We apply a factual approach to decision making - decisions at all levels in the company are based on current and accurate information. The existence of a working system for communication and management of documented information creates conditions for making the right decisions;
- We build, apply and maintain a professional company culture and business ethics;
- Management's commitment is a personal example of professionalism, community and culture, encouraging employees to improve their skills through external and internal training, contributing to the effectiveness of the quality management system;
- Socially responsible behavior towards society - continuous improvement of the qualification and motivation of the staff for high quality work, combined with improvement of the working conditions and the attitude to the environment, and guaranteeing the health and safety of the workplaces in the company, without leaving out care for the environment;
- We establish and maintain partnerships with our suppliers and involve them in cooperation to implement the principles of quality policy;
- We achieve continuous improvement of the quality management system by using the quality policy and objectives, the results of the internal audits, the data analysis, the corrective actions and the review of the Management. In this sense, the activity of improving the efficiency of the quality management system is a priority task of the Management and all employees of GOTMAR EOOD;
- Everyone working in or for the company is fully responsible for the quality of their work and is obliged to eliminate directly, or to inform in the appropriate order, for any non-compliance with the requirements of the quality management system;

Approved General Manager/ Manager: /M. Tucheva/	Developed by QM: /R. Taskova/	Разработил МК: /Р.Таск
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- The Management undertakes to provide all necessary resources for the implementation and continuous improvement of the outlined quality policy in order to turn it into an effective management principle;
- For the implementation of this policy in GOTMAR EOOD we introduce and guarantee the functioning of a quality management system in accordance with the requirements of the international standard ISO 9001: 2015, as well as the applicable regulatory requirements.

The main goal of GOTMAR's Management is continuous improvement in all aspects of its activity. The ability to achieve our goals has been and continues to be possible thanks to the effective work of our team. We declare our personal participation and responsibility for the distribution, understanding, implementation and maintenance of the adequacy of the current policy at all levels in the organization.

This policy is subject to annual reviews and updates if necessary, depending on changes in the activities of the Company and the evaluation of our work.

Actualization date: 05.10.2020 г.

Approved
General Manager/ Manager:

/M. Tucheва/

Developed by
QM:

/R. Taskova/