The management of GOTMAR Ltd., together with its employees, declares its empathy, commitment and responsibility for the development of the quality of the developed, manufactured and traded products.

The competitive conditions of the business and the increased requirements of customers require our commitment and focus on the production of high quality, safe and lawful products. Care for the continuous improvement of production processes to meet the needs of dynamic markets and customers.

With its activities, GOTMAR Ltd. follows precisely these corporate ideals and values, putting the quality of products as a priority, creating effective and flexible solutions in the interests of its customers. We achieve this by:

- We meet the high requirements and expectations of our customers and markets, while aiming to continuously improve the efficiency of the quality system.
- We research and apply best practices in the field of design, production and quality control.
- We approach each client and their needs individually.
- To be competitive, we offer optimal solutions, short deadlines and competitive prices on the market
- Managing risks and seizing opportunities are the basis for achieving better results and preventing negative consequences.
- We apply a factual approach to decision-making - decisions at all levels in the company are based on up-to-date and correct information. The availability of a working system for communication and management of documented information creates conditions for making the right decisions.
- We build, implement and maintain a professional company culture and business ethics.
- Commitment of the Management is the personal example of professionalism, community and culture, encouraging employees to improve their qualifications through external and internal trainings, contributing to the effectiveness of the quality management system.
- Socially responsible behavior towards society – continuous improvement of the qualification and motivation of the staff for high-quality work, combined with improving working conditions and attitude to the environment, and ensuring the health and safety of the workplaces in the company, and finally environmental protection.
- We create and maintain partnership relationships with our suppliers and involve them in cooperation to implement the principles of quality policy

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- We achieve the continuous improvement of the quality management system using the quality policy and objectives, the results of internal audits, data analysis, corrective actions and the review of the Management. In this sense, the activity of improving the efficiency of the quality management system is a priority task of the Management and all employees of GOTMAR Ltd.;
- Each employee in or for the company is fully responsible for the quality of his work and is obliged to eliminate immediately, or to inform in accordance with the relevant procedure, about any established non-compliance with the requirements of the quality management system;
- The management undertakes to provide all necessary resources for the implementation and continuous improvement of the outlined quality policy to turn it into an effective management principle;
- For the implementation of this policy, GOTMAR Ltd. introduces and guarantees the functioning of a quality management system in accordance with the requirements of the international standard ISO 9001:2015, as well as the applicable regulatory requirements.

The main goal of the Management of GOTMAR Ltd. is continuous improvement in all aspects of the activity. The ability to achieve our goals has been and continues to be possible thanks to the effective work of our team. We declare our personal involvement and responsibility for disseminating, understanding, implementing and maintaining the adequacy of this policy at all levels of the organization.

This policy is subject to annual reviews and updates as necessary, depending on changes in the Company's operations and evaluation of our performance.

Date: 01.10.2026 г.

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